



Purushottam Khaparde Health & Education Society's

Accredited
B++
by NAAC

Yashoda Girls' Arts & Commerce College, Nagpur

■ Recognized by Government of Maharashtra ■ Affiliated to RTM Nagpur University, Nagpur
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ANALYSIS AND ACTION TAKEN REPORT ON STUDENTS SATISFACTION SURVEY OF B.Com. STUDENTS FOR ACADEMIC SESSION 2020-2021

As per the guidelines of Internal Quality Assurance Cell of the institution and also for the sole purpose of maintaining quality and standard in all aspects, the institution conducts Students Satisfaction Survey. The Students Satisfaction Survey has been taken during the session 2020-2021 by the Feedback Committee working under the guidelines of the IQAC.

The feedback committee submitted the entire data making analysis of the responses to the Internal Quality Assurance Cell. The data and the analysis is put in the meeting of the IQAC and also transferred to CDC for taking further action over it. Total 31 students of B. Com. Program registered their responses in the form of offline feedback duly filling the forms provided to them.

The outcome and analysis of Students Satisfaction Survey in brief:-

- Most of the students replied that their syllabus was completed from 85% to 100 % and the students are satisfied with the syllabus completed in the institution by the teachers.
- Almost all the students remarked that the teachers were well prepared for teaching in the classroom.
- Almost all the students say that the teachers communicated in well manner. There is no issue observed with respect to it.
- For majority of the students the approach of the teachers for teaching was excellent and good.
- Almost all the students found the evaluation system always fair and for 31 students it was usually fair.
- All the students responded that their performance in evaluation was shared and discussed by the subject teachers and hence there is no concern with respect to it.
- Total students are satisfied with respect to the faculty exchange, students exchange programs and field visits organized by the institution for the students.



- The mentoring mechanism in the institution is operational and the students are satisfaction with it as per the analysis of SSS.
- The survey also shows that optimum opportunities are provided to the students by the institution to learn and grow.
- The survey also clears the fact that the students are made well aware of the program and course outcomes through the institution from time to time.
- The students are fully satisfied with the fact that the good follow up is taken with regards to the assigned tasks by the mentors.
- A good percentage i.e. 22 students out of 31 are of the opinion that the teaching in the college is explained to them with good examples by the teachers for better understanding.
- The students are also satisfied with the fact and the teachers' role in identifying their strength and providing necessary challenges and opportunities for improvement.
- 22 students say that their weaknesses are identified and the teachers help to overcome the weaknesses.
- The students as per the survey are satisfied with the monitoring by the teachers in teaching and learning process.
- Almost all the students admitted wholeheartedly that the students centric methods of teaching such as experiential learning, participative learning and problem solving methodologies are used by the teachers for better understanding of syllabus.
- The SSS clears the fact that adequate opportunities are given to the students to take part in the extension activities and extra-curricular activities by the institution.
- The ample opportunities are provided to develop different skills by the institution becomes clear from the fact that 31 students say that they are satisfied with it to a great extent.
- More than 70% students admitted that the teachers use ICT for effective teaching learning and evaluation process in the institution.
- Almost all the students show their satisfaction with respect to the overall teaching learning and evaluation process of the institution.

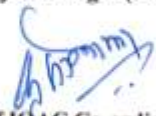
Issues/Suggestions/Complaints With respect to the transaction of syllabus	Action Taken
The teachers should speak in English apart from Hindi and Marathi while teaching.	The teachers were instructed accordingly and the problem resolved.
The classes could not be attended sometime due to the network issue	The students were given links of the video lectures as per their demand and were provided study material on their groups to



	resolve the issue
The teaching should start at 8.30	The time of the time table changed and in the morning teaching started at 8.30 in place of 8.00 in the morning.
The syllabus should be made job oriented	This issue is shared with the affiliating university as it is the responsibility of the university to frame the syllabus.

Signature of Feedback Committee members:

1. Dr. Govind Rawlekar (Co-ordinator) 
2. Dr. K. G. Meshram (Member) 
3. Dr. Mahendrakumar Katre (Member) 
4. Prof. Rajesh Ghogre (Member) 


 Signature of IQAC Co-ordinator
 Co-ordinator, IQAC
 Yashoda Girls' Arts &
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 Signature of the Principal
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